

CAPITAL PROGRAMME 2023/24 TO 2026/27 - Strategy & Resources

| COMMITTEE SCHEMES | Current Programme 2023/24 £ | Estimated Programme 2024/25 £ | Estimated Programme 2025/26 £ | Estimated Programme 2026/27 £ | Total Programme 2023-27 £ |
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Strategy & Resources

Current Continuing Programme

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| Council Offices Major Works Programme | 38,500 | 25,000 | 25,000 | | 88,500 |
| Digital FTP | 295,000 | 0 | | | 295,000 |
| IT - Hardware/infrastructure/Projects | 383,210 | 511,590 | 94,800 | | 989,600 |
| Croydon Road Regeneration | 50,000 | 2,255,500 | | | 2,305,500 |
| Quadrant House Solar Panels & Suite Refurb | 150,000 | 100,000 | 50,000 | | 300,000 |
| Total Current Continuing Programme | 916,710 | 2,892,090 | 169,800 | 0 | 3,978,600 |

Revisions and New Bids

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|--|----------|----------|----------------|----------------|----------------|
| Council Offices Major Works Programme | | | | 25,000 | 25,000 |
| Digital FTP | | | | | |
| IT - Hardware/infrastructure/Projects | | | 114,200 | 212,000 | 326,200 |
| Croydon Road Regeneration | | | | | 0 |
| Quadrant House - Solar Panels & Suite Refurb | | | | | 0 |
| Total Revisions and New Bids | 0 | 0 | 114,200 | 237,000 | 351,200 |

Proposed Programme

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| Council Offices Major Works Programme | 38,500 | 25,000 | 25,000 | 25,000 | 113,500 |
| Digital FTP | 295,000 | 0 | 0 | 0 | 295,000 |
| IT - Hardware/infrastructure/Projects** | 383,210 | 511,590 | 209,000 | 212,000 | 1,315,800 |
| Croydon Road Regeneration | 50,000 | 2,255,500 | 0 | 0 | 2,305,500 |
| Quadrant House - Solar Panels & Suite Refurb** | 150,000 | 100,000 | 50,000 | 0 | 300,000 |
| Total Proposed Programme | 916,710 | 2,892,090 | 284,000 | 237,000 | 4,329,800 |

** These schemes require a business case before the programme can be progressed

CAPITAL PROJECT SUMMARY - STRATEGY & RESOURCES

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| Title of Scheme | Council Offices Major Maintenance Programme |
| Description of Scheme | A 25 year planned maintenance programme to enable compliance with legislative and health and safety requirements, achieved through replacement or refurbishment of the major components of the Council Office in line with their deterioration and new compliance requirements. |
| Key Aspects of Scheme (including benefits, contract details, key dates and reasons for revisions where applicable) | This scheme will include the progression of decarbonising the Council Offices. |

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| Title of Scheme | Digital FTP |
| Description of Scheme | As part of the Future Tandridge Programme a business case was submitted and approved to introduce new digital engagement channels into the Council. This introduction of these additional digital engagement channels will alleviate some of the current issues that service users experience and also support the wider savings objectives by reducing the cost per interaction. |
| Key Aspects of Scheme (including benefits, contract details, key dates and reasons for revisions where applicable) | <p>The new digital engagement channels being introduced as follows:</p> <p>MyTandridge Account Chatbot</p> <p>To enable these new channels it is also necessary for us to look at the existing data interconnectivity and data sharing.</p> <p>The decision was made in the digital business case to utilise Salesforce and specifically the following additional licenses to the existing Service Cloud licenses being used by TDC:</p> <ul style="list-style-type: none"> - Experience Cloud – This will provide the MyTandridge Account - Einstein Chat - This is an Artificial Intelligence Chatbot - Mulesoft – This is a powerful API engine that will connect salesforce with existing back office systems to service data. <p>To provide a good end user experience it is necessary to carry out a website redesign and rebuild to give an enhanced user experience.</p> <p>To deliver these engagement channels and improvements we are utilising the services of a number of professional partners. These are as follows;</p> <ul style="list-style-type: none"> - Smarter Digital Services – Insights and website redesign - Aspire CRM – Salesforce Implementation Partner - Purple Creative – Website development company <p>It is anticipated that the full delivery of these project will be completed by September 2024 with incremental delivery milestones along the way.</p> |

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| Title of Scheme | IT - Hardware/Infrastructure Projects - GF |
| Description of Scheme | Allocation to fund enhancements & development of the existing IT systems, subject to future Member approval. |
| Key Aspects of Scheme (including benefits, contract details, key dates and reasons for revisions where applicable) | <p>It is necessary to continue investment in a number of areas, potentially including but not limited to:-</p> <ol style="list-style-type: none"> 1. Replacement cycles for hardware including servers, switches, firewalls on a cyclical basis 2. SBCP line of business application build in TDC Salesforce 3. Civica document disposal module and licence to comply with GDPR and migration of image server to the cloud 4. Replacement of outdated telephony which is not fit for purpose 5. Upgrade of Adelante as existing version is obsolete. <p>An IT Strategy Board has been formed to develop the Council's IT Strategy and to agree the development and implementation of specific IT schemes to improve service delivery and reduce staffing costs if possible. The IT Strategy Board will be officer based and will report to Extended Management Team. The commissioning of each project will be based on a detailed business case being approved by the IT Strategy Board.</p> |

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| Title of Scheme | Croydon Road Regeneration |
| Description of Scheme | Improvements to the Croydon Road streetscape including provision of better amenity space such as parklets and seating, more greenery including trees and planting, improved road safety, new surfacing materials for pavements and parking areas, cycle parking and so forth. |
| Key Aspects of Scheme (including benefits, contract details, key dates and reasons for revisions where applicable) | Key benefits including: helping to revitalise the local economy, in conjunction with other investment that is going into the town; encouraging new businesses into the town and inspiring existing businesses to improve their premises; introducing greenery into the town centre, reducing street clutter, renewing materials, slowing traffic speeds, thereby improving the quality of the environment for shoppers, visitors and workers, encouraging greater wellbeing, longer dwell times and higher spend; encouraging active travel and redressing the current imbalance that favours car users over pedestrians & cyclists; attenuating excess surface water via trees and new planting thus contributing to a wider flood mitigation strategy for the town; providing a small amount of good quality public realm space e.g. parklets and some outdoor licensable space for businesses. Stage 1 highways design is complete; stage 2 highway design (detailed design) is scheduled to commence Jan 2022 and is expected to last approximately 6 months; construction is expected to last approx 6 months and timing will need to be sympathetic to the needs of the businesses i.e. may commence in early 2023 rather than late 2022. Contractor to be procured on conclusion of detailed design and achievement of highways approval to proceed. SCC placemaking and transport development planning teams to be closely involved, together with Caterham BID. |

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| Title of Scheme | Quadrant House Solar Panels & Suite Refurbishment |
| Description of Scheme | Installation of solar panels and refurbishment of remaining unrefurbished suites |
| Key Aspects of Scheme (including benefits, contract details, key dates and reasons for revisions where applicable) | Subject to future business case approval where further investment in the asset will result in increased tenancies, or future sustainability of the asset. |